Riot Glass, LLC RG Series Glass-Clad Polycarbonate Limited Warranty

Warranty & Disclaimer

Riot Glass, LLC warrants its glass clad polycarbonate laminated products for a period of five (5) years from the date of shipment. This warranty covers manufacturing defects resulting in edge separation and/or delamination which materially obstructs vision through the glass. This warranty is made only to customers who purchase this product directly from Riot Glass, LLC. Products are intended for installation and/or use by persons having the required skill and know how to handle, install or use this product in accordance with the instructions published by the Glazing Association of North America.

Each unit of glass clad polycarbonate laminated safety glass sold for architectural purposes will not have defects in material or workmanship that may cause delamination. GCPC units laminated with a polyvinyl butyral interlayer (PVB) will carry a limited warranty for a period of five (5) years from date of manufacture.

Liability under any warranty by Riot Glass, LLC is limited to the replacement of the materials only without charge, F.O.B. Riot Glass LLC or, at the option of Riot Glass LLC to refund the purchase price of the products. Neither Riot Glass LLC, nor any of its authorized representatives shall have responsibility nor have any liability for commercial loss, or special, indirect incidental or consequential damages, or for costs of removal or installation including labor cost of the product, defective or otherwise.

Riot Glass, LLC reserves the right to have a qualified representative inspect the alleged defective material and/or have the defective material returned to the factory for inspection before any warranty action can be initiated. Riot Glass, LLC makes no claim to the buyer or any third party on the design of the laminated glass. Buyer assumes all responsibility for ensuring that the product is appropriate for its intended application.

When using the PVB interlayer, Riot Glass, LLC will not offer a warranty if the edges are exposed. The PVB interlayer, when exposed at the edge, can absorb moisture resulting in discoloration at the edge and perimeter of the product and/or cause delamination.

The warranty shall be void if architectural or security laminated glass products have been damaged in handling or installation or have not been installed with standard glazing guidelines, or have been subjected to stress or strain by reason of localized application of heat which caused excessive temperature differentials over the surface edges, or have not been protected against movement of building structure, or have been installed without provisions required by sound practices for adequate expansion and contraction of framing members, or have not been otherwise properly handled or installed. Architectural or security laminated glass products glazed by materials which do not completely repel water for the life of the warranty, or with materials that deteriorate the architectural or security laminated glass products will not be covered by the warranty.

There is no warranty for glass breakage.

This warranty does not apply to materials not paid for in full. This warranty does not apply to laminating of customers' own products.

The Following Conditions Will Void the Warranty:

- Placement of any type of applied film that has created heat buildup in the glass resulting in uneven heating and stresses.
- If it is determined that the laminated glass is compromised by contact with incompatible glazing sealants, cleaners or other damaging solvents.
- If the laminated glass is installed into a system that does not include a weep system or some means to keep the glass from sitting in water.
- Exposed edge applications.



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